



Disaster Recovery



Getting Help at the Disaster Recovery Centers

The Disaster Recovery Centers have representatives from federal, state, local, and volunteer agencies, as well as loan officers from the U.S. Small Business Administration, on hand to answer questions and provide recovery information. Written materials about various assistance programs are also available to individuals and business owners.

FEMA has opened the following centers:

Caddo Parish DRC (opened 9/6/05)
Old Summergrove Baptist Church
2820 Summer Grove Dr.
Shreveport, LA 71210

Ouachita Parish DRC (opened 9/6/05)
Old State Farm Building
22 State Farm Drive
Monroe, LA 71118

Iberville Parish DRC (opened 9/8/05)
Iberville Parish Library
24605 J. Gerald Barrett Blvd.
Plaquemine, LA 70764

Lafayette Parish DRC (opened 9/9/05)
111 Liberty Ave.
Lafayette, LA 70508

Rapides Parish DRC
Office Max

2255 MacArthur Drive
Alexandria, LA 71301

Plaquemines Parish DRC (opened 9/14/05) Hours: 7:00 am – 5:00 pm
Belle Chasse Primary School
539 F. Edward Hebert Blvd.
Belle Chasse, LA 70037

Webster Parish DRC (opened 9/14/05)
Old WalMart Store
1100 Homer Road
Minden, LA 70508

East Baton Rouge Parish DRC (opens 9/18/05)
Louisiana Department of Economic Development
101 France Street
Baton Rouge, LA 70802

The centers will open from 9 a.m. to 7 p.m. seven days a week unless otherwise indicated.

The representatives at the Centers are there to explain what help is available and to assist individuals in getting the help they need. Don't expect to walk out of the center with a check, but you will find out what help is available and apply for assistance. FEMA works with state and local emergency management offices to set up the centers.

Your first stop will be at a registrar, who will talk with you and assess your needs. Together, you will fill out an application for assistance. Be prepared to provide information about yourself, your damaged property and your financial situation. You can also register for assistance over the phone by calling 1.800.621.FEMA (3362) or on the internet at www.fema.gov. The TTY number is 1.800.462.7585 for those who are speech or hearing impaired.

After discussing your needs, the registrar will send you to representatives from agencies that may be able to help you. Representatives there will answer your questions and make arrangements for assistance. You will be assigned a FEMA number, which will be required for most assistance in the future.

When leaving the DRC, an exit interviewer will make sure that you have spoken to everyone who can help you. FEMA will then verify the information you provided at the DRC. If you applied for financial assistance and you qualify, FEMA will send a check to the address you put on your application. Be prepared to provide as much of the following as you can:

- Name and social security number
- Telephone numbers where you can be reached
- Names and ages of those living in the home during the disaster
- Insurance papers including proof of loss forms provided by your

insurance agent (you may not have these yet)

- A summary of damage and a rough idea of costs for repairs and replacement (details may not be may not yet be possible)
- Income information
- List of people to whom you owe money (mortgage, car loan, etc.)
- Total amount of living expenses

If you do not have all of the above information when you apply, you may supply it later. However, it will delay the application process and possible available assistance.

The process may require additional follow-up to achieve results. Be persistent

Ann A. Berry, Ph.D. 9/05
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Reference: FEMA website and North Carolina Cooperative Extension Service

Visit our Web Site: www.lsuagcenter.com

Louisiana State University Agricultural Center, William B. Richardson, Chancellor
Louisiana Agricultural Experiment Station, David Boethel, Vice Chancellor and Director
Louisiana Cooperative Extension Service, Paul Coreil, Vice Chancellor and Director

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